



# P.K.M. COLLEGE OF EDUCATION

(Govt. Aided Teacher Education Institution affiliated to Kannur University)  
MADAMPAM, KANNUR - 670631

## AWARENESS PROGRAMME ON INSTITUTIONAL GRIEVANCE REDRESSAL PROCESS

2018 - 2019

An awareness programme on grievance redressal was conducted as a continuation of student orientation programme with the aim of familiarizing students with the procedures available for addressing their grievances. The programme was organized by the college in collaboration with the IQAC.

### Objectives:

To educate students about the importance of grievance redressal mechanisms.

To inform students about the different channels available for addressing their grievances.

To encourage students to utilize the grievance redressal system effectively.


The programme began with an introduction to the concept of grievance redressal and its significance in maintaining a conducive learning environment in the campus.

A detailed presentation was delivered explaining the institutional policy and various grievance redressal mechanisms available to students, including the college grievance cell, online portals, and direct communication with faculty and administration.

The awareness programme was well-received by the students, with active participation was observed throughout the session. Students expressed their appreciation for the initiative taken by the college in addressing their concerns and providing them with the necessary information to seek redressal for any grievances they may encounter.

The awareness programme on grievance redressal, was successful in imparting valuable information to students and empowering them to seek redressal for any grievances they may have. It is hoped that through such initiatives, a culture of open communication and resolution will be fostered within the college community.



  
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Recognized by NCTE Included under UGC 2(f) & 12B  
Accredited by NAAC with 'A' Grade, (Second cycle -4 point scale)  
RUSA 2.0 beneficiary Institution

# **AWARENESS PROGRAMME ON INSTITUTIONAL GRIEVANCE REDRESSAL PROCESS**

**2018 SEPTEMBER 07 FRIDAY  
COLLEGE AUDITORIUM**

**ORGANIZED BY IQAC**



  
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