



P.K.M. COLLEGE OF EDUCATION

(Govt. Aided Teacher Education Institution affiliated to Kannur University)
MADAMPAM, KANNUR - 670631

AWARENESS PROGRAMME ON INSTITUTIONAL GRIEVANCE REDRESSAL POLICY AND MECHANISM

2020-2021

An informative session on grievance redressal was conducted as a continuation of Student Induction Programme with the objective of educating students about the grievance redressal mechanisms available to them and encouraging their active participation in resolving any issues that they may encounter.

Objectives:

To increase students' awareness of the grievance redressal procedures and mechanisms.

To empower students to effectively communicate their grievances and seek resolution.

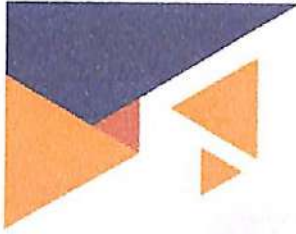
To promote a culture of transparency and accountability within the college community.

The session began with an introduction to the concept of grievance redressal and its significance in promoting a positive learning environment. A detailed overview of the various grievance redressal mechanisms available at the College, including the grievance cell, faculty members, and administrative staff, was provided. A live demonstration of the college's online grievance portal was conducted to familiarize students with the process of submitting online grievances. An interactive discussion was facilitated to address any queries or concerns raised by the students regarding the grievance redressal process. The role of student representatives in advocating for their peers and facilitating the grievance redressal process was highlighted.

The grievance redressal awareness session was successful in increasing students' understanding of the grievance redressal process and empowering them to seek resolution for any issues they may face. By fostering open communication and collaboration, the college aims to create a supportive environment conducive to the holistic development of its students.




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Recognized by NCTE (Incorporated under UGC act) & U.E
Accredited by NAAC with 'A' Grade (Second cycle - 4 point scale)
RUSA 2.0 beneficiary Institution

**AWARENESS PROGRAMME ON
INSTITUTIONAL GRIEVANCE
REDRESSAL POLICY AND MECHANISM**

**28-12-2020, MONDAY
@COLLEGE AUDITORIUM**

**Organized
by
IQAC**



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